BRING VISUAL INTELLIGENCE

TO CONDOMINIUM MANAGEMENT

MANAGER

NETWORKED

CONCIERGE
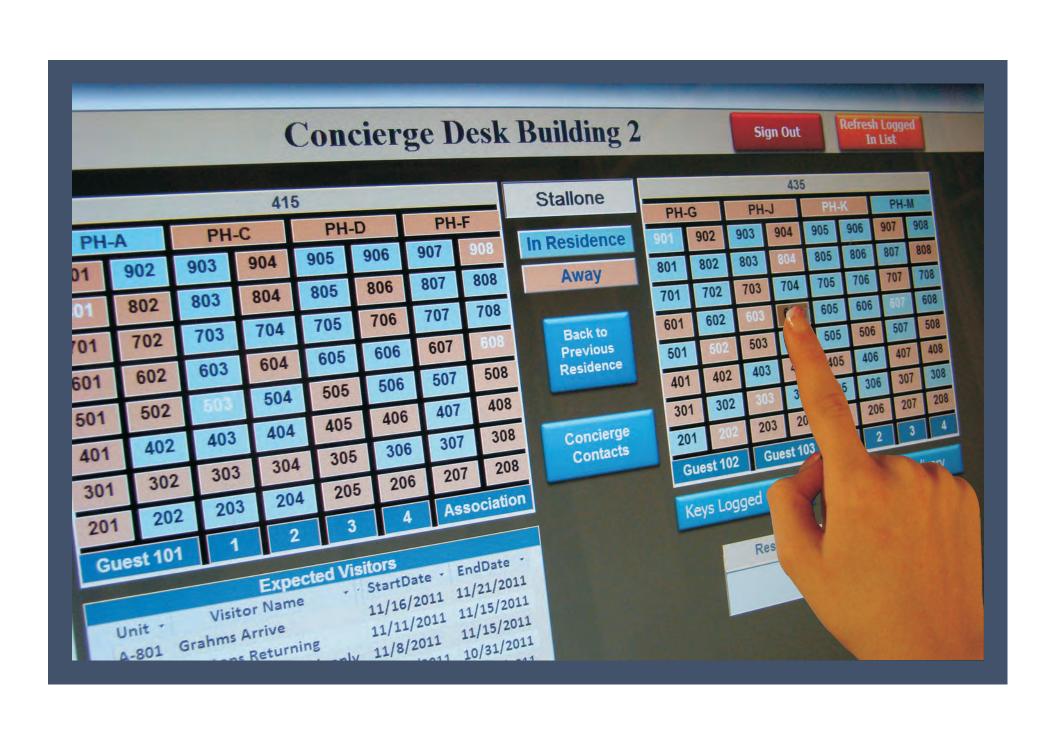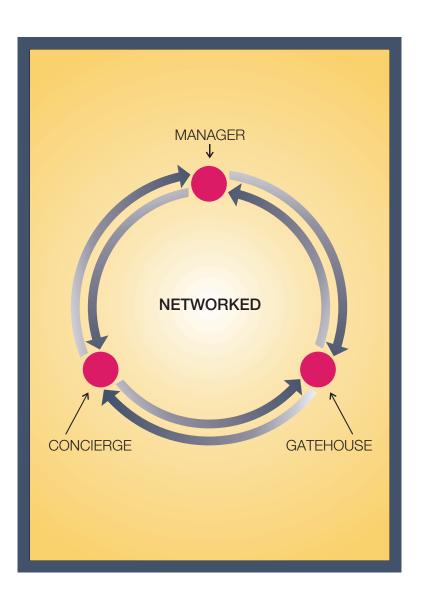
GATEHOUSE

INTRODUCTION

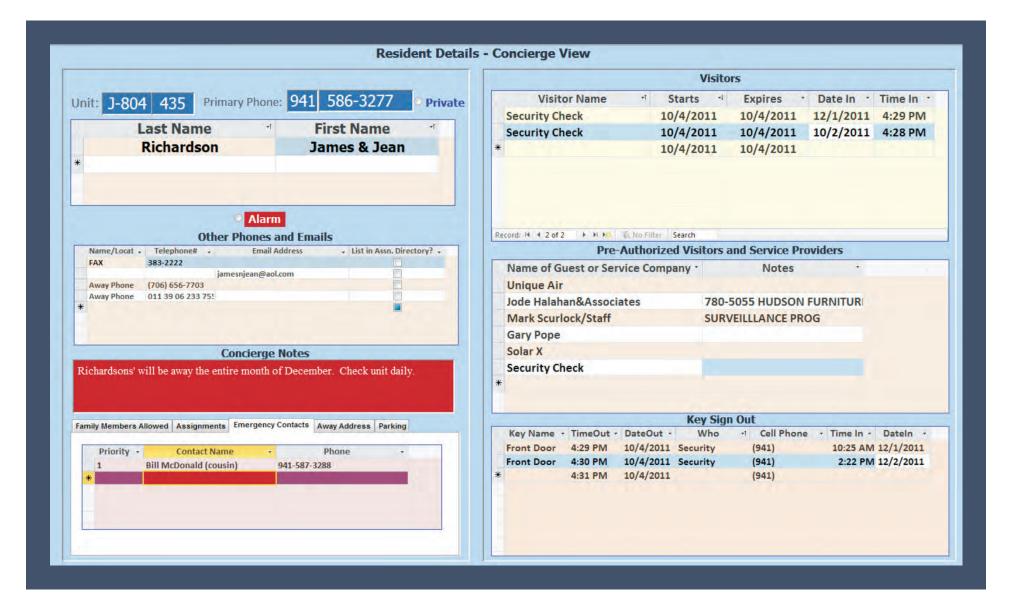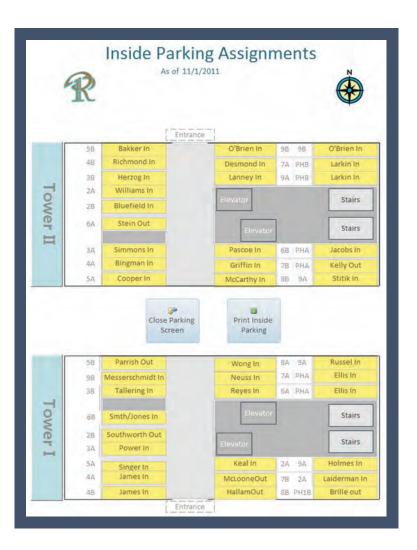Southworth Solutions designs and produces powerful, easy-to-use software applications that assist and accelerate the performance of concierge staff and, at the same time, allow managers to visualize what is going on in their complex. Efficient and friendly logging of visitors and providing precise information to and about residents are at the center of our spectrum of condominium management products.

Resident Details - Concierge View

Unit: J-804 435 **Primary Phone:** 941 586-3277 ○ Private

Last Name ⌐	First Name ⌐
Richardson	**James & Jean**
✱	

○ **Alarm**

Other Phones and Emails

Name/Locat ▾	Telephone# ▾	Email Address ▾	List in Assn. Directory? ▾
FAX	383-2222		☐
		jamesnjean@aol.com	☐
Away Phone	(706) 656-7703		☐
Away Phone	011 39 06 233 75!		☐
✱			☑

Concierge Notes

Richardsons' will be away the entire month of December. Check unit daily.

Family Members Allowed	Assignments	Emergency Contacts	Away Address	Parking

Priority ▾	Contact Name ▾	Phone ▾
1	Bill McDonald (cousin)	941-587-3288
✱		

Visitors

Visitor Name ⌐	Starts ⌐	Expires ▾	Date In ▾	Time In ▾
Security Check	10/4/2011	10/4/2011	12/1/2011	4:29 PM
Security Check	10/4/2011	10/4/2011	10/2/2011	4:28 PM
✱	10/4/2011	10/4/2011		

Record: I◀ ◀ 2 of 2 ▶ ▶I ▶✱ ⫞ No Filter Search

Pre-Authorized Visitors and Service Providers

Name of Guest or Service Company ▾	Notes ▾	
Unique Air		
Jode Halahan&Associates	780-5055 HUDSON FURNITURI	
Mark Scurlock/Staff	SURVEILLLANCE PROG	
Gary Pope		
Solar X		
Security Check		
✱		

Key Sign Out

Key Name ▾	TimeOut ▾	DateOut ▾	Who ⌐	Cell Phone ▾	Time In ▾	DateIn ▾
Front Door	4:29 PM	10/4/2011	Security	(941)	10:25 AM	12/1/2011
Front Door	4:30 PM	10/4/2011	Security	(941)	2:22 PM	12/2/2011
✱	4:31 PM	10/4/2011		(941)		

Inside Parking Assignments
As of 11/1/2011

MEETING YOUR EXACT NEEDS

We work with you and customize our product to satisfy your precise needs.

YOU decide what is important!

Do you need "Up-North" alternate addresses and other alternate contact information? Do you want to keep track of what units are for sale or lease and when contracts expire? Do you want to tabulate resident vehicle information or parking place assignments? Do you want to see that graphically?

Do you need to track who is authorized access to individual units and whether they need to sign out a key? Do you need to track package or special document deliveries? How about emergency contact information? Is there some special requirement unique to your condominium complex?

Southworth Solutions will tailor the product to meet your specific requirements.

Concierge Desk Building 2

Sign Out

Bldg 2 Assn Visitors Logged In Today

Unit	Visitor Name	Date In	TimeIn
J-204	Eli Manning	11/13/2011	10:05 AM
Assn	Anderson Air	11/13/2011	9:44 AM
L-307	Billie Joe Armstrong	11/13/2011	9:34 AM
Assn	Anderson Air	11/13/2011	9:19 AM
J-604	Pete's Pool Service	11/13/2011	9:18 AM
J-703	Terry Moran	11/13/2011	9:18 AM
J-604	Exotic Car Detailing	11/13/2011	9:14 AM
K-906	Cheryl Crow	11/13/2011	9:09 AM

415

PH-A		PH-C		PH-D		PH-F	
901	902	903	904	905	906	907	908
801	802	803	804	805	806	807	808
701	702	703	704	705	706	707	708
601	602	603	604	605	606	607	608
501	502	503	504	505	506	507	508
401	402	403	404	405	406	407	408
301	302	303	304	305	306	307	308
201	202	203	204	205	206	207	208
Guest 101		1	2	3	4	Association	

In Residence

Away

Back to Previous Residence

Concierge Contacts

435

PH-G		PH-J		PH-K		PH-M	
901	902	903	904	905	906	907	908
801	802	803	804	805	806	807	808
701	702	703	704	705	706	707	708
601	602	603	604	605	606	607	608
501	502	503	504	505	506	507	508
401	402	403	404	405	406	407	408
301	302	303	304	305	306	307	308
201	202	203	204	205	206	207	208
Guest 102		Guest 103		1	2	3	4

Expected Visitors

Unit	Visitor Name	Date Expected
Assn	Lefty's Lock Service	11/13/2011
G-401	Tim Dorsey	11/13/2011
Assn	Merry Maids	11/13/2011
H-302	Stephen King	11/13/2011
Assn	Otis Elevator	11/13/2011
H-402	Clark Kent	11/13/2011
Assn	Green Grass Lawn Service	11/13/2011
J-604	Harrison Ford	11/13/2011
J-604	Comcast	11/13/2011

Keys Logged Out/In

Package Delivery

Bldg 2 Visitors Last 72 Hours

All L'Ambiance Visitor History

Resident Last Name Lookup

Software by Southworth Solutions   (941) 587-3288

RP Occupancy as of 11/1/2011

In Residence			Away
		Bldg. 655	
Olin	PH1A	PH1B	Billings
383-1113			387-7045
Jones	19A	19B	King
383-4567			383-5162
Morgan	18A	18B	Loeffler
383-1628			383-0757
Jackson	17A	17B	Thomson
387-1459			383-2091
Simmons	16A	16B	Jackson - Sherman
383-1950			387-9871
Frank	15A	15B	Cantor
387-2228			706-1094
Singer	14A	14B	Derick
387-1287			387-7045
Raulson	13A	13B	Campbell
383-5373			387-0127
Baxter	12A	12B	Adams
383-3154			383-2771

WITH JUST A CLICK OR A TOUCH

answer these questions and more:

Who is in my building now and to which unit have they gone?
Did the cleaning service for unit 315 come in last week?
Last month? Or on what date(s)?
Which units are currently occupied?
Let me see the color-coded occupancy diagram.
Who has reservations for the guest suite,
and when are they arriving?
Is Carly Simon authorized to visit unit 674?
Who checked out the backdoor key to unit 401
and why hasn't it been returned?
Has the FedEx package for Mrs. Harris arrived
and has it been delivered?
Which parking spaces have been assigned to unit 222?

The answers to these and other questions are
concisely organized and instantly accessible.

The unit icons are color coded to reflect occupancy status and whether or not the unit is enrolled in security program.

Click or touch a unit icon and the name of the resident will appear. A double-click will open the resident's data file.

Newspaper Deliveries Made Wednesday, October 12, 2011

EASE OF USE

Little or no typing is required to operate the system. Our product works with *touchscreens* as well as with a mouse and keyboard. Just tap on an icon representing a residence unit and all the information about that unit will instantly appear on the screen. Tap a name on the preauthorized visitors list and the guest is instantly logged in with the date and time automatically inserted. The system is specifically designed for intuitive operation, so training time for all users is minimal — about 5 minutes.

Unit Assignments

Return Print

Bike Decals

Unit	Decal #
PHF	216
PHF	217
B-202	242
B-202	243
C-204	186
C-204	187
D-206	182
D-206	183
D-206	64
D-206	65
D-306	185
D-306	206
D-306	207
F-308	171
B-402	172
B-402	173
C-404	218
C-404	219
D-405	156
D-405	157
B-502	240
B-502	241
B-502	764
C-504	211
C-504	212
C-504	213
C-504	214
C-504	215
D-506	204
D-506	205
E-507	196
F-508	229
F-508	230

Record: 1 of 100

Car Decals

Unit	Decal #	Make	Model
A-201	123		
A-201	698		
A-301	707		
A-301	710		
A-301	739		
A-601	510		
A-601	511		
A-701	694		
A-801	684		
B-202	709		
B-402	692		
B-402	693		
B-502	763		
B-502	764		
B-602	502		
B-602	505		
B-602	564		
B-602	722		
B-702	610		
B-802	539		
B-802	543		
B-802	612		
B-802	712		
B-802	766		
B-902	796		
C-203	515		
C-203	516		
C-204	647		
C-204	648		
C-204	750		
C-204	774		
C-303	655		
C-304	744		

Record: 1 of 181   No Filter   Search

Parking Assignments

Unit	Space	Notes
E-407	56	
E-707	57	
E-607	58	
E-507	59	
E-507	60	
E-307	61	
E-207	62	
D-405	63	
D-705	64	D-705 sold parking space #67 to C-403 on 8-6-05
F-808	64	C-704 sold parking space #64 (which belonged to D-705) to F-808
D-605	65	
D-605	65	
C-403	67	D-705 sold parking space #67 to C-403 on 8-6-05
C-704	68	C-704 sold parking space #64 (which belonged to D-705) to F-808
C-604	69	
C-603	70	
C-703	71	
D-206	72	
C-704	73	
C-204	74	
A-201	75	
B-802	76	
B-202	77	
B-302	78	
Cmn8	81	
A-601	82	
A-801	83	
A-801	84	
A-901	85	
A-901	86	
A-701	87	
A-701	88	
F-608	89	

Record: 1 of 215

Storage

Unit	Storage
PHA	13
PHC	63
PHC	64
PHD	77
PHD	79
PHD	82
PHF	68
A-201	3
B-202	12
C-203	16
C-203	27
C-203	78
C-204	24
D-205	29
D-206	30
E-207	36
F-208	69
A-301	2
B-302	11
C-303	40
C-304	51
D-305	17
D-306	19
E-307	37
F-308	70
A-401	1
B-402	10
C-403	25
C-404	52
D-405	18
D-406	20
E-407	38
F-408	71

Record: 1 of 148

Wine

Unit	Wine #
PHA	1
PHC	18
PHD	35
PHF	68
A-201	9
B-202	52
C-203	10
C-204	19
D-205	2
D-206	36
E-207	44
F-208	60
A-301	8
B-302	53
C-303	11
C-304	20
D-305	28
D-306	37
E-307	45
F-308	61
A-401	7
B-402	54
C-403	12
C-404	21
D-405	29
D-406	38
E-407	46
F-408	62
A-501	6
B-502	55
C-503	13
C-504	22
D-505	30

Record: 1 of 136

Menu buttons

Resident List	All Assignments
Visitor History	Vendor List
Employees	Key Log
Packages	Concierge List
Property Check	Concierge History
Occupancy	Phone Book
Guest Suites	Future Use

FOR MANAGERS TOO

Not only does our software provide easy-to-use tools for the concierge desk, but it allows managers to monitor resident information as well as everything done by the concierge staff, and sensitive management information may be withheld from concierge staff.

ABOUT SOUTHWORTH SOLUTIONS

We have a proven track record — References available on request.

We have a local office — we will be highly responsive.

We want your community as a reference — we will make it right.

As a gated-community homeowner and community volunteer himself, software developer Clark Southworth understands your needs and will ensure that our product meets your requirements.

Our software is based on more than four years of feedback from those who use it most: front desk personnel and property managers.

SOUTHWORTH SOLUTIONS™ LLC